

“Papers” and papersapp.com Privacy Policy

This Privacy Policy describes the policies and procedures on the collection, use and disclosure of your information of Digital Science & Research Solutions, Inc., One Canal Park, Suite 1A, Cambridge, MA 02141, USA (“we” or “us”), in connection with the Papers software and our web site papersapp.com.

We receive your information primarily through Digital Science & Research Solutions, Inc.’s Papers software and our web site papersapp.com, APIs, services and third-parties (“Services”). When using any of our Services you consent to the collection, transfer, manipulation, storage, disclosure and other uses of your information as described in this Privacy Policy. Irrespective of which country that you reside in or create information from, your information may be used by us in the United Kingdom, the United States of America or any other country where we operate.

If you have any questions or comments about this Privacy Policy, please contact us at support@papersapp.com.

Information Collection and Use

We collect and use your information to provide our Services and improve them over time.

Information Needed for Purchase of the Papers software and Online Activation: The trial version of the Papers software allows you to purchase a license and activate your copy of the Papers software. We require online activation in order to use the Papers software under the applicable license terms once the trial period has expired. When you purchase a license, you provide some personal information, such as your name, address, email address, affiliation and tax number as well as the type of license you have purchased. In addition to that we store the platform (Mac/Windows) that you use and the machine ID of the computer on which the software is activated. We do not store credit card details. We will use this information to make sure that only users with a valid license can use the Papers software. We may share this information with resellers and licensors, but will not sell or license usage of your personal information to third parties.

Information Collected Upon Registration for online account: When you create or reconfigure a Papers support account, you provide some personal information, such as your name, affiliation and email address. Some of this information, for example, your name and affiliation, is listed publicly on our Services, including on your profile page, in shared collections and in search results. Some Services, such as search, public user profiles and viewing Papers collections, may not require registration.

Additional Information: You may provide us with additional information to make public, such as a short biography, your location or affiliation, or a picture. We may use your contact information to send you information about our Services or to market to you. You may unsubscribe from these messages by following the instructions contained within the messages or the instructions on our web site. If you email us, we may keep your message, email address and contact information to respond to your request. Providing the additional information described in this section is entirely optional.

Reviews, Network, Collections and other Public Information: Our Services are primarily designed to help you share information with the world. Most of the information you provide to us is information you are asking us to make public or share with fellow Papers users. This includes not only the reviews you write (unless explicitly asked to keep private) and the metadata provided with Reviews, such as when you reviewed or added a paper to a collection, but also the collections you create, the papers you read, the ratings you give to papers, and many other bits of information. Our default is almost always to keep the information you provide us private, but we generally give you the option to make the information public if you want. Support requests to papersapp.com are private by default. If you choose to make information public this is broadly and instantly disseminated. For example, your Reviews can be listed and promoted on the Papers homepage. In the future these may become searchable by many search engines and are immediately delivered by our APIs to a wide range of users and services. You should be careful about all information that will be made public by Papers, not just your Reviews and reading lists.

Information provided when contacting support: Information you provide when contacting support is kept private. Updates of your personal information provided during online activation must be addressed to support.

What you review or promote in Papers may be viewed all around the world instantly.

Location Information: You may choose to note your affiliation and location in your Reviews and in your Papers online profile. If you disclose your location, we may also save exact coordinates to help improve our service. You can control your affiliation and location information settings in your profile.

Log Data: Our servers automatically record information ("Log Data") created by your use of the Services. Log Data may include information such as your IP address, browser type, the referring domain, pages visited, and search terms. Other actions, such as interactions with advertisements, may also be included in Log Data. Log Data will not be combined with personal data you provide to us using our web site.

Links: We may keep track of how you interact with links and papers displayed across our Services including third party clients by redirecting clicks or through other means. We do this to help improve our Services, including advertising, and to be able to share aggregate click statistics such as how many times a particular link was clicked on or paper viewed.

Cookies: Like many websites, we use "cookie" technology to collect additional website usage data and to improve our Services, but we do not require cookies for many parts of our Services. A cookie is a small data file that is transferred to your computer's hard disk. We use session cookies to better understand how you interact with our Services, to monitor aggregate usage by our users and web traffic routing on our Services, and to improve our Services. The data stored in cookies will not be combined with personal data you provide to us using our website, and the cookie will be deleted when you end your Internet browser session. Most Internet browsers automatically accept cookies. You can instruct your browser, by editing its options, to stop accepting cookies or to prompt you before accepting a cookie from the websites you visit.

Third Party Services: We use a variety of services hosted by third parties to help provide our Services, such as hosting our various blogs and wikis, and to help us understand the use of our Services, such as Google Analytics. These services may collect information sent by your browser as part of a web page request, such as cookies or your IP request.

We use Google Analytics, a web analytics service provided by Google, Inc. (“Google”). Google Analytics uses “cookies” (see above). The information generated by the cookie about your use of the website (including your IP address truncated by the last octet prior to its storage using the “anonymizeIp()” method) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google’s behalf. Google will not associate your IP address with any other data held by Google. You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website. By using this website, you consent to the processing of data about you by Google in the manner and for the purposes set out above.

We use Tender to provide the message board in the support section of our website. Please refer to Tender’s privacy policy at <http://tenderapp.com/privacy.html> to learn how Tender uses your personal information. Your personal information will be transmitted to and stored by Tender on servers in the United States.

We use Heroku to run the online store where can buy a full version of the Papers software from with the trial version of the Papers software. Please refer to Heroku’s privacy policy at <https://www.heroku.com/policy/privacy> to learn how Heroku uses your personal information. Your personal information will be transmitted to and stored by Heroku on servers in the United States.

Information Sharing and Disclosure

We do not disclose your private information except in the limited circumstances described here.

Your Consent: We may share or disclose your information with your consent, such as when you use a third party web client to access your Papers account.

Service Providers: We engage certain trusted third parties to perform functions and provide services to us. We may share your personal information with these third parties, but only to the extent necessary to perform these functions and provide such services, and only pursuant to obligations mirroring the protections of this privacy policy.

Law and Harm: We may disclose your information if we believe that it is reasonably necessary to comply with a law, regulation or legal request; to protect the safety of any person; to address fraud, security or technical issues; or to protect our rights or property.

Business Transfers: In the event that we are involved in a bankruptcy, merger, acquisition, reorganization or sale of assets, your information may be sold or transferred as part of that transaction. The promises in this privacy policy will apply to your information as transferred to the new entity.

Non-Private or Non-Personal Information: We may share or disclose your non-private, aggregated or otherwise non-personal information, such as your public Reviews, or the number of users who clicked on a particular link (even if only one did).

Modifying Your Personal Information If you are a registered user of our Services, we provide you with tools to access or modify the personal information you provided to us and associated with your account.

Changes to this Policy We may revise this Privacy Policy from time to time. The most current version of the policy will govern our use of your information and will always be at http://www.papersapp.com/terms/privacy_policy.pdf If we make a change to this policy that, in our sole discretion, is material, we will notify you via an @papersapp twitter update or e-mail to the email associated with your account. By continuing to access or use the Services after those changes become effective, you agree to be bound by the revised Privacy Policy.

Should you have any questions concerning this Privacy Policy, please contact us through the appropriate sections of the website www.papersapp.com.

This Privacy Policy is effective as of March 30, 2016.